**Domestic/Community Violence**

**National Domestic Violence Hotline**

1-800-799-SAFE (7233)  
1-800-252-8966 (domestic)  
1-800-252-4343 (institutional)

**Remedies (formerly PHASE/WAVE)**

Assists persons who have problems with substance abuse or family violence. Remedies Renewing Lives’ domestic violence shelter and services offers counseling for victims of domestic violence and their dependent children. Call [815-962-2102](tel:815-962-2102) to initiate services. Substance abuse services include: screening, assessment, treatment, and aftercare for substance abusers both adults and adolescents. Individual, couple, family, and group counseling available. Also offers medical and psychological services; prevention education and training; intervention guidance; on-site urinalysis processing; Alcoholics & Narcotics Anonymous; relapse prevention counseling; and methadone & suboxone treatment. Free or sliding fee schedule services, Medicaid eligible. Nurses, physicians, and certified addictions counselors. M-Th 8am-5pm, F 8am-1pm, other hours by appointment.

319 S. Church Street  
Rockford, IL 61101

Phone: 815-962-0871

2028 N. State Street  
Belvidere, IL 61008

Phone: 815-547-4502

Crisis line: 815-962-6102

[http://remediesrenewinglives.org](http://remediesrenewinglives.org/)

**Catholic Charities Diocese of Rockford**

Catholic Charities provides a crisis pregnancy program and hotline, an Adolescent Outreach parenting/pregnancy program for Boone County residents, adoption services, parenting education, professional counseling and casework services for individuals and families experiencing social, emotional and interpersonal problems, school counseling for children in Catholic grade schools, outreach and emergency services, and immigration/refugee resettlement services including a bilingual outreach.

Administration

555 Coleman Drive

PO Box 7044

Rockford, IL 61125

[(815) 399-4300](tel:%28815%29%20399-4300)

Belvidere Location

521 S. State Street, Suite 2

Belvidere, IL 61008

[(815) 544-5434](tel:%28815%29%20544-5434)

Immigration and Refugee Services

6116 Mulford Village Drive, Suite 8

Rockford, IL 61107

[(815) 399-1709](tel:%28815%29%20399-1709)

Long Term Care Ombudsman Services

6116 Mulford Village Drive, Suite 9

Rockford, IL 61107

[(815) 316-0040](tel:%28815%29%20316-0040)

St. Elizabeth Community Center

1536 S. Main Street

Rockford, IL 61102

[(815) 969-6526](tel:%28815%29%20969-6526)

[http://catholiccharities.rockforddiocese.org](http://catholiccharities.rockforddiocese.org/)

[View website](http://catholiccharities.rockforddiocese.org/)

**City of Rockford Human Services Dept.**

Community Services offers many programs as a response to current needs in the community. Programs include crisis assistance and emergency housing.

**Rockford Office**

Location Address: 555 N. Court St, Suite 301  
Rockford, IL 61103

Mailing Address: 612 N. Church St.  
Rockford, IL 61103

Phone: 815-987-5711

TTY: 815-987-5520

Fax: 815-987-5762

**Boone County Office**

130 N. State St.  
Belvidere, IL 61008

Phone: 815-547-3800

Fax: 815-547-3757

<http://www.rockfordil.gov/human-services.aspx>

**Family Counseling Services**

Licensed therapists and social workers provide individual counseling, couples, group, and family counseling to children and adults starting at age 4. Counseling Services: Parent-child conflicts, truancy, behavior problems, academic issues, social isolation; re-marriage & ’blended’ families’ difficulties; also grief, depression & anxiety. Accepts most insurance, provide sliding fee scale to Medicaid patients (Medicaid does not cover services). M 8:30’5:00; T&W 8:30’9:00; Th: 8:30’8:30; F: 8:30’1:00

210 North Longwood Street  
Rockford, IL 61107

Phone: 815-962-5585

[http://www.familycounselingrockford.org](http://www.familycounselingrockford.org/)

**Love, INC.**

Love, INC. is a ministry that addresses needs of people whose needs cannot be met through other programs or services. Love INC volunteers or staff screen the request for extent of need and legitimacy, and discover any deeper issues fueling the crisis.

310 7th Street #103  
Rockford, IL 61104

Phone: 815-962-5683 [http://www.loveinc.org](http://www.loveinc.org/)

**LYDIA Home Association- Rockford**

Lydia Home Association offers **“Safe Families for Children”** which assists families during times of crisis such as unemployment, eviction or homelessness, family medical crisis, pregnant teens, post partum depression, etc., preventing the need for children to be placed in foster care by offering temporary placement. Also offers **LYDIA’s Residential Treatment Program** for children and adolescents with severe behavioral problems, provides counseling services, and has LYDIA Urban Academy in Rockford.

2323 South Sixth St., Suite 2  
Rockford, IL 61104

Phone: 815-966-0039

Fax: 815-965-3721

[http://www.lydiahome.org](http://www.lydiahome.org/)

**MELD**

MELD provides programs for young mothers and fathers (through 21 years of age) and their children through our MELD Moms & MELD Dads parenting and support groups. The groups meet weekly at local churches and in local high schools. Volunteers provide childcare and healthy snacks to ensure that these families are able to take advantage of our services. Families come together to discuss parenting issues and to share ideas with each other. Life skills, job skills training, GED tutoring and assistance in completing education, career planning and guidance, pre-employment workshops, and employment opportunities and job placement services provided in addition to parenting information and support/resources services. Also provides Transitional Living Program and an emergency shelter known as Trinity House (see separate entries).

3703 N. Main St. #107  
Rockford, IL 61103

Phone: 815-633-6353

Fax: 815-633-8709

[http:// www.rockfordmeld.org](http://www.rockfordmeld.org/)

**Mother House Crisis Nursery (service of Children’s Home and Aid)**

Offers 24 hour, 365 day/night nursery services to children, ages newborn to 6 years, for families in crisis. Families in extremely stressful situations can bring their children to Mother House for “free” temporary nursery care. Examples of crises may include violence, homelessness, addiction, hospitalization, NA/AA meetings, counseling, and stress. Provides situational crisis counseling, parent education classes, support groups and parent/child interaction groups. Conducts follow-up calls and home visits to help stabilize family, as well as referral and linkage to community resources.

1603 S. 4th St  
Rockford, IL 61104

Phone: 815-962-4858

[http://www.childrenshomeandaid.org](http://www.crisisnursery.net/)

**Rockford Sexual Assault Counseling (RSAC)**

Provides comprehensive services for survivors of sexual assault and abuse from ages three to adult, as well as their families. Services include 24-hour crisis intervention and hotline, medical and legal advocacy, counseling, prevention education, and professional training. Serves Winnebago, Boone, and Ogle County residents. Regular office hours M-F 8:30-4:30, evenings by appointment.

**Winnebago County:**

4990 E State St.  
Rockford, IL 61103

Phone: (815)636-9811

**Boone County:**

860 Biester Dr., Suite 101  
Belvidere, IL 61008

Phone: (815)544-6821

**24 hour line**: (815) 636-9811 or  
Toll-free: (800) 564-8441

[http://www.rsaconline.org](http://www.rsaconline.org/)

**Shelter Care Ministries**

Emergency and Transitional Housing Programs for families in homelessness.

12 N. Church Street  
Rockford, IL 61103

Phone: 815-964-5520

Fax: 815-964-9812

[http://www.shelter-care.org](http://www.shelter-care.org/)

**Women Who Love Too Much**

For women who want to break free and heal from addictive, destructive relationships with men.

Confidential, Rockford, IL

Phone: (815) 405-3439

**Women’s Life Recovery Program/Rockford Rescue Mission Ministries**

This program offers help and hope for women and children in desperate circumstances. Whether struggling with chemical dependency, domestic violence issues or dysfunctional and co-dependent lifestyles, the majority of those served have suffered physical, emotional and sexual abuse. This long-term program provides the support necessary for recovery, empowerment, release and development of a healthy and whole outlook that will last a lifetime. Child care assistance is available for women with children. We are a state certified recovery home.

PO Box 1958  
Rockford, IL 61110

Phone: (815)965-5332 ext. 107

Fax: (815)965-0033

[http://www.rockfordrescuemission.org](http://www.rockfordrescuemission.org/)

**Youth Services Network, Inc**

Serves youth ages 0-21. YSN addresses mental health and trauma issues by providing counseling, intensive case management, mentoring, tutoring, transportation, and recreation in order to reduce the impact of abuse and life stressors on children and families. YSN also promotes cooperation among social service agencies by providing wrap-around services to children in Winnebago and Boone counties. 24-hour on-call system for emergencies, such as youth who have run away from home, youth who are locked out by their parents, or youth who are homeless. Physical abuse, sexual abuse, domestic violence, truancy, and neglect are the areas of specialty. Licensed social workers, licensed counselors, and licensed marriage &family therapists. No fee to clients. 8am-4:30pm daily, with varied evening hours.

3703 N. Main Street  
Rockford, Illinois 61103

Phone: 815-986-1947

Crisis line: 815-986-1953

Fax 815-986-1954

[http://www.ysnkids.com](http://www.ysnkids.com/)

**YWCA of Rockford (Childcare Solutions)**

Multiple programs available to serve women and children. Women can come for support in times of crisis, including as survivors of rape or domestic violence. Job training, career counseling, childcare, health and fitness programs, and other programs are available.

4990 E. State St.

Rockford, IL 61108

Phone: 815-968-6861

Houses Childcare Solutions, a website that provides child care referrals and consumer education to parents, offers training opportunities and technical assistance to child care providers, including mailing, research, QRS visits and consultation/observational visits with infants and toddlers ages 0-3, works to develop new child care options and assist employers in meeting their employees’ child care needs.

Phone: 815-484-9448

[http://www.ywca-rockford.org](http://www.ywca-rockford.org/)

**Prairie State Legal Services**

Prairie State Legal Services offers free legal services for low income persons and those over 60 who have serious civil legal problems and need legal help to solve them. Generally, Prairie State staff seeks to be available for those legal matters that impact a household’s ability to meet its basic human needs for protection from violence and abuse, access to medical assistance, subsistence income, or access to decent affordable housing. Our mission is “to provide or coordinate the delivery of high quality legal services to low-income individuals, families and groups.” Throughout its history, Prairie State has focused on providing legal services to the most vulnerable groups in our society, the poor, the elderly, the physically and mentally disabled as well as other vulnerable people.

303 North Main Street, Suite 600  
Rockford, IL

Phone: 815-965-2902, 1-800-892-2985

Fax: (815)965-1081

[http://www.pslegal.org](http://www.pslegal.org/)

**Zeke Giorgi Legal Clinic**

Provides free legal services to domestic violence abuse victims who qualify. The Clinic provides representation to victims of domestic violence who have been abused by a family or household member. We provide assistance in the following areas: Obtaining an Order of Protection – Defending against an Order of Protection that was improperly granted, Assisting with other matters that have arisen from the circumstance of abuse, such as eviction. Mediation – Clinic attorneys and students serve as mediators in small claims cases, child visitation matters, and evictions. These mediations are referred to us in court by the judge. Pro Se Divorce Clinic -staff provides information regarding the divorce process, assist individuals in completing divorce paperwork, and explain how to prepare for an uncontested divorce hearing in court. The Clinic services in this area are informational only.

319 W. State St.  
Rockford, IL 61101

Phone: 815-962-9980

<http://law.niu.edu/law/clinic/index.shtml>