**Child Abuse**

**Child Abuse/Neglect Reporting/Hotline – IL Dept. of Children and Family Services**

Anyone may report suspected child abuse or neglect. Child welfare workers who staff the Child Abuse Hotline have special training in determining what constitutes child abuse and neglect under Illinois law. If a formal report is taken, a Child Protection Services worker will begin an investigation within 24 hours — much sooner if the child is considered to be in immediate risk of harm.

Phone: (800) 25-ABUSE (2-2873), or 217-524-2606

Fax: (800) 358-5117

<http://www.state.il.us/dcfs/child/index.shtml#hotline>

**Department of Child and Family Services**

The Department of Children and Family Services is best known for its child protection services. The goal of the Department’s child protection program is outlined in the state’s Child Abuse and Neglect Reporting Act: “The Department of Children and Family Services shall, upon receiving reports made under this Act, protect the best interest of the child, offer protective services in order to prevent any further harm to the child and to other children in the family, stabilize the home environment and preserve family life whenever possible.  
**Illinois Hotline: 1-800-25-ABUSE/1-800-252-2873.**

**Rockford Office:**

200 South Wyman St. #201  
Rockford, IL 61101

Phone: (815)987-7650

**Satellite Office:**

107 N. Third Street  
Rockford, IL 61107

Phone: (815)967-3731

<http://www.state.il.us/dcfs/child/index.shtml>

**MERIT**

MERIT, the Medical Evaluation Response Initiative Team formed in May 2008 as a collaboration of the University of Illinois College of Medicine at Rockford, Illinois Department of Children and Family Services and the Carrie Lynn Children’s Center. MERIT works to identify child abuse. In addition to providing medical evaluations and treatment, the team also works as a community resource for prevention, research and education. M-F 8:30am-5pm.

2300 North Rockton Avenue  
Rockford, Illinois 61103

Phone: 815-971-2726,  
After hours: 815-971-5000

Fax: 815.971.9813

<http://rockford.medicine.uic.edu/Departments___Programs/departments/pediatrics/m_e_r_i_t/>

**Carrie Lynn Children’s Center**

Clients must be referred by law enforcement or DCFS. Coordinates law enforcement & DCFS investigations of child abuse. Provides response to child sexual abuse and serious physical abuse allegations. The center coordinates and tracks investigations, medical treatment, crisis intervention counseling, counseling referrals, prosecution and training in order to protect the best interests of the child victims and their families. The crisis counselor offers five free sessions only to victims who have been interviewed and assists the families in arranging long-term counseling services.

826 N. Main St.  
Rockford, IL 61103

Phone: (815)319-4150

Fax: (815)319-4151

[http://carrie-lynn.org](http://carrie-lynn.org/)

**Family Counseling Services**

Licensed therapists and social workers provide individual counseling, couples, group, and family counseling to children and adults starting at age 4. Counseling Services: Parent-child conflicts, truancy, behavior problems, academic issues, social isolation; re-marriage & ‘blended’ families’ difficulties; also grief, depression & anxiety. Accepts most insurance, provide sliding fee scale to Medicaid patients (Medicaid does not cover services). M 8:30’5:00; T&W 8:30’9:00; Th: 8:30’8:30; F: 8:30’1:00

210 North Longwood Street  
Rockford, IL 61107

Phone: 815-962-5585

[http://www.familycounselingrockford.org](http://www.familycounselingrockford.org/)

**Rockford Sexual Assault Counseling (RSAC)**

Provides comprehensive services for survivors of sexual assault and abuse from ages three to adult, as well as their families. Services include 24-hour crisis intervention and hotline, medical and legal advocacy, counseling, prevention education, and professional training. Serves Winnebago, Boone, and Ogle County residents. Regular office hours M-F 8:30-4:30, evenings by appointment.

**Winnebago County:**

4990 E State St.  
Rockford, IL 61103

Phone: (815)636-9811

**Boone County:**

860 Biester Dr., Suite 101  
Belvidere, IL 61008

Phone: (815)544-6821

**24 hour line**: (815) 636-9811 or  
Toll-free: (800) 564-8441

[http://www.rsaconline.org](http://www.rsaconline.org/)

**Rosecrance Berry Campus**

Provides outpatient counseling and psychiatry services, including group counseling, family therapy, individual counseling. Ages 4-17 years old. Psychiatrists, counselors, case workers, and social workers on staff. Accepts Medicaid and some private insurance. Fees depend on type of insurance. M-F 8am-6pm, T-Th 8am-8pm.

8616 Northern Avenue  
Rockford, IL 61107

Phone: 815-332-8003

<http://www.rosecrance.org/mental-health/children-and-family-services/>

**Youth Services Network, Inc**

Serves youth ages 0-21. YSN addresses mental health and trauma issues by providing counseling, intensive case management, mentoring, tutoring, transportation, and recreation in order to reduce the impact of abuse and life stressors on children and families. YSN also promotes cooperation among social service agencies by providing wrap-around services to children in Winnebago and Boone counties. 24-hour on-call system for emergencies, such as youth who have run away from home, youth who are locked out by their parents, or youth who are homeless. Physical abuse, sexual abuse, domestic violence, truancy, and neglect are the areas of specialty. Licensed social workers, licensed counselors, and licensed marriage & family therapists. No fee to clients. 8am-4:30pm daily, with varied evening hours.

3703 N. Main Street  
Rockford, Illinois 61103

Phone: 815-986-1947

Crisis line: 815-986-1953

Fax 815-986-1954

[http://www.ysnkids.com](http://www.ysnkids.com/)

**Camelot Community Care**

Camelot Community Care is national non-profit child welfare and behavioral health organization committed to therapeutic Foster Care, 24 hour crisis intervention, counseling services for youth and families, and on- going foster parent training.

5301 E State St # 208  
Rockford, IL 61108-2397

Phone: 815-484-9180, press 0 for immediate service

<http://www.camelotcommunitycare.org/>

**Children’s Home and Aid of Illinois**

Provides family centered counseling services for children and parents, including those involved in the child welfare system and foster care/adoption situations. These counseling services help improve the social and psychological functioning of children and their families and maximize the family well-being and academic achievement of these children. Also provides pregnancy and early parent counseling and support. Other services include adoption and foster care services, early childhood care (Mother House Crisis Nursery for ages 0-6) and education, residential services, and youth services. Most services are free to Medicaid-eligible children. M-F 8:45-5.

Northern Region:  
910 2nd Avenue  
Rockford, IL 61104

Phone: 815-962-1043

[http://www.childrenshomeandaid.org](http://www.childrenshomeandaid.org/)

**Evangelical Child and Family Agency**

Offers services for adoption, counseling, foster care, pregnancy support and safe families.

5301 E. State Street, Suite 124  
Rockford, IL 61108

Phone: 815-229-3255

Fax: 815-229-3256

[http://www.evancfa.org](http://www.evancfa.org/)

**Our Children’s Homestead**

A Non-profit organization dedicated to assuring safe and secure homes and neighborhoods for abused, neglected and troubled children, taking on some of Northern Illinois’ toughest youth, challenging our staff and volunteers to change the lives of uniquely challenged children. OCH’s innovative approaches are different from ‘traditional’ foster care programs.

483 N. Mulford Road, Suite 8  
Rockford, IL 61107

Phone: 815-316-7626

Fax: 815-316-7652

[http://www.ourchildrenshomestead.com](http://www.ourchildrenshomestead.org/)

**Illinois Mentor**

Founded in 1980, The MENTOR Network is a national network of local human services providers offering an array of quality, community-based services to adults and children with intellectual and developmental disabilities, brain and spinal cord injuries and other catastrophic injuries and illnesses, including children in foster care, and to youth with emotional, behavioral and medically complex challenges as well as their families.

6701 Clinton Drive  
Loves Park , IL 61111

Phone: 815-282-6153

[http://www.thementornetwork.com](http://www.thementornetwork.com/)

**Lutheran Social Services**

Provides adoption services, foster care crisis intervention and counseling, pregnancy and parenting counseling/support services and youth programs. The Adoption Preservation Program is open to all families with adopted children under the age of 18 and provides a stipend for hourly or overnight respite care. Parents must identify their own respite provider. Youth programs include tutoring and mentoring of children in K-8 in the Rockford Public School District. No fees. Hours M-F 8:30-5, others by appointment.

321 W. State St.  
Rockford, IL 61101

Phone: 815-969-8836

<http://www.lssi.org/>

**LYDIA Home Association- Rockford**

Lydia Home Association offers **“Safe Families for Children”** which assists families during times of crisis such as unemployment, eviction or homelessness, family medical crisis, pregnant teens, post partum depression, etc., preventing the need for children to be placed in foster care by offering temporary placement. Also offers **LYDIA’s Residential Treatment Program** for children and adolescents with severe behavioral problems, provides for counseling services, and has LYDIA Urban Academy in Rockford.

2323 South Sixth St., Suite 2  
Rockford, IL 61104

Phone: 815-966-0039

Fax: 815-965-3721

[http://www.lydiahome.org](http://www.lydiahome.org/)

**Mother House Crisis Nursery (service of Children’s Home and Aid)**

Offers 24 hour, 365 day/night nursery services to children, ages newborn to 6 years, for families in crisis. Families in extremely stressful situations can bring their children to Mother House for “free” temporary nursery care. Examples of crises may include violence, homelessness, addiction, hospitalization, NA/AA meetings, counseling, and stress. Provides situational crisis counseling, parent education classes, support groups and parent/child interaction groups. Conducts follow-up calls and home visits to help stabilize family, as well as referral and linkage to community resources.

1603 S. 4th St  
Rockford, IL 61104

Phone: 815-962-4858

[http://www.childrenshomeandaid.org](http://www.crisisnursery.net/)